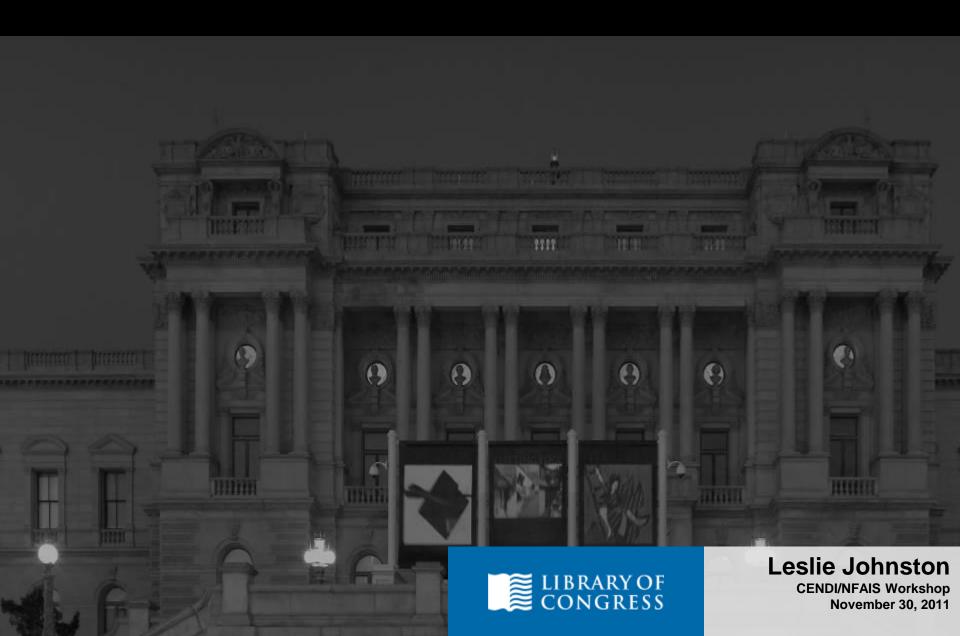
#### Developing a Repository at the Library of Congress



How do we know what our most basic needs are to put a repository into place at the Library of Congress?

# We start by collecting requirements

Collecting requirements for an organization of this scale required an extended effort.

A team of contract consultants held a series of more than 50 interviews with representatives of every division and every major initiative in the Library, with questions covering 6 topics:

- Collection (ingest) description of content to be stored in repository
- Storage quantities, size of media and metadata, growth rate etc.
- Cataloging and Indexing aggregation, creation on ingest, text search, etc.
- Preservation planning document integrity, authenticity, how long, etc.
- Read access rules, availability, rendering
- Scholarly access (expert annotation and tagging) subject matter experts who need to add information to an object

This took almost a year, and produced a 200+ page document that described desired Repository Services.

But this document didn't really have requirements; it produced a list of desired functionality, from the mundane to the truly blue sky.

How would we get at real requirements?

# The Library already had in place a Digital Content Lifecycle model, with the following categories:

- Plan
- Produce
- Get
- Select
- Describe
- Prepare/Assemble
- Sustain
- Make Available

Each is broken down into the necessary Technical Infrastructure, Policies and Best Practices, and Activities

The collected requirements were mapped to the model's categories and activities.

Mapping the requirements to the Lifecycle model showed the gaps in both the requirements, and in the model.

We have now identified new requirements where there were none mapped to the Model, and places where the Model must be extended, primarily around interaction by users with content.

But these still are not requirements that a software developer can truly develop against.

The Library works in an agile development model.

Requirements are chunked out into quick development iterations, each of which has its own requirements gathering, design, implementation, and testing phase. More progress is made more quickly.

## So where is the Library now?

Existing systems are in place that will provide the core of repository functionality.

Additional development will be needed, which will require going out for bids for various aspects of the work.

What are our most basic needs in putting a repository into place?

How do we know what we have, where it is, and who it belongs to?

How do we know what events have occurred in a object's life cycle?

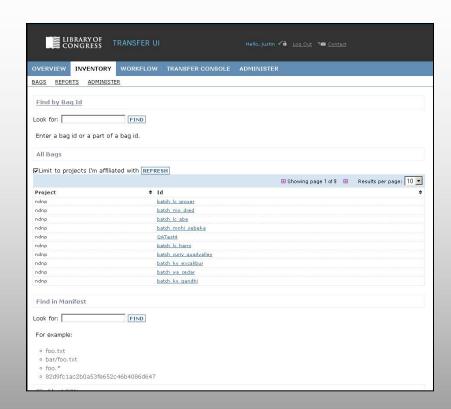
How can the object be accessed and used?

# Content Transfer Services and Inventory Services

Keeps track of and enables the querying of important events in the preservation lifecycle of packages and files, beginning with transfers to the Library.

Satisfy needs identified through the process of doing transfers.

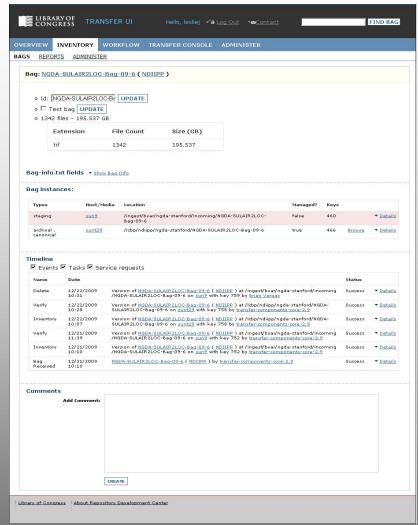
These needs include keeping track of package transfers for a project, tracking life cycle events associated with packages, and maintain an inventory of the files that make up each package and their locations.



Files are associated with a program or project, a custodial unit, a content type (textual, still image, audio, etc.), a content process (partner transfer, digital conversion, web archiving, etc.), and an access category.

It records location events and locations (with datetimestamps) at a package level and on a file level

Multiple copies of content can be recorded as related instances, each with their own event history.



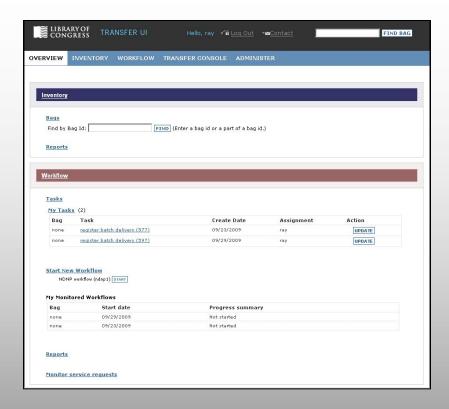
#### **Workflow Services**

The Transfer and Inventory services are tied together by workflows.

Workflow tasks formalized through the system include transfer, validation by an format validation application, manual quality review inspection, inventorying, and file copying to archival storage and production storage.

A workflow UI allows users to initiate, monitor and administer processes; and notify the workflow engine of the outcome of manual tasks, including task completion.

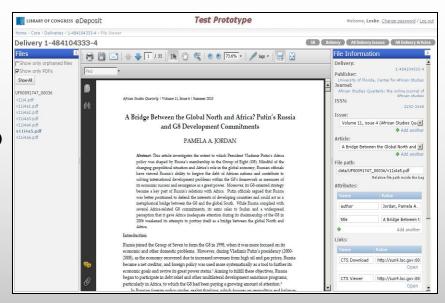
Status views and a variety of auditing reports are available.



#### **Delivery Management Service**

The first tool built on top of CTS and the Inventory services to map files to collection objects.

It's a service that constantly checks the Content Transfer Service for new deliveries, records them, extracts descriptive metadata where possible, and make the files available to staff for examination and processing, which includes the mapping of files to objects and the assignment of metadata.



### Why is Transfer so Important?

While our initial interest in this problem space came from the need to better manage transfers from external partners to the Library, the transfer and transport of files within the organization for the purpose of archiving, transformation, and delivery is an increasingly large part of daily operations.

The digitization of an item can create one or hundreds of files, each of which might have many derivative versions, and which might reside in multiple locations simultaneously to serve different purposes.

Developing tools to manage such transfer tasks reduce the number of tasks performed and tracked by humans, and automatically provides for the validation and verification of files with each transfer event.

# Why are we looking at close integration between transfer and inventory functions in a repository?

Inventory services can bring several benefits, including collection risk assessment and storage infrastructure audits.

Realizing any benefits for effective data management relies on knowledge of data holdings.

Knowledge of file-level holdings and recording of life cycle events related to those files from the moment that they enter the collection and in every future action reduces future risk by storing information that can be used in discovery, assessment, and recovery if and when a failure occurs.

### Why is Modular So Important?

Identifying needed services as modular rather than monolithic has allowed the Library of Congress to research and implement each of these functions in a more nimble way, all the while planning to fit those services into a larger scheme of repository services.

The integration of modular transfer and inventory services as well as workflows allows for separation of tasks based on project or collection or format needs while supporting backend data integration where required.

Modules can be independently re-implemented in the future when the need arises. This also allows for extensions to services and functionality that we have not yet even considered, let alone planned for.

#### Is This a Repository?

Not yet. These modular services do not yet equate to everything needed to call a system a repository.

- Most of the service functions outlined in the Requirements document are not yet implemented.
- There are only detached end-user discovery and delivery applications.
- Descriptive metadata is not yet tracked with the media files.
- There are currently no granular rights and access policies nor means to enforce them.
- Preservation monitoring is not yet in place.

But there is a set of services that equate to many aspects of "ingest" and "archiving" – the registry of a deposit activity, the controlled transfer and transport of files, and an inventory system that can be used to track files, record events in those files' life cycles, and provide basic file-level discovery and auditing.

Through the Inventory tools we expect to be able to provide persistent access at a file level. In other words, it may not be a full-blown repository yet, but is the first stage in the development of a suite of tools to help the Library ensure long-term stewardship of its digital assets.

## What are the next steps?

Systematic inventorying of all Library content

Development of additional workflows

Development of the remainder of the Repository modules

#### **Outcomes:**

The development initiative has informed the Library's preservation efforts, building our understanding about what we need to know about files and what events in their life cycle we need to record and track.

The Inventory Tool is supporting the Library's initial efforts in a file-level preservation audit.

The Library's developing Repository Services provide observability of the state and location(s) of files, enabling querying, auditing and reporting.

#### **Questions?**

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